

Baton Rouge, Louisiana

Baptist Association of Greater Baton Rouge

Disaster Relief Assessment Manual

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MISSION STATEMENT

To provide physical, emotional, and spiritual help to victims of natural and man-made disasters, including floods, earthquakes, hurricanes, tornadoes, fires, and terrorist attacks, in North America and overseas

- Our primary goal is to provide assistance to anyone that is in distress because of a disaster.
- At every opportunity we must insure that the gospel is made known to each person that we have contact with.

TEAM CONCEPT

- Two to three person teams are the best. Never go alone; you will go to many homes where the ladies are home alone. This is a good ministry for married couples to work together. If possible have a chaplain accompany the assessors.
- One assessor should be responsible for communicating with the home owner. Leave a bible, tract and local church information with contact numbers with them.
- A local person can save you a lot of time (pastors, lay people, retired people) since they know the area well.

NOTE: Make a zip lock bag of goodies for the kids.

QUALIFICATIONS FOR RECEIVING SOUTHERN BAPTIST ASSISTANCE

- Anyone who needs our help qualifies for our assistance. We will look at all damaged homes and buildings.
- Remember that we have been sent to minister to everyone. What we do might lead someone to Christ.

SETTING JOB PRIORITY

Priority 1

- Tree in house/building
- Tree on the roof
- Holes in roof.
- Anything that will expose the inside to weather. (Missing windows, doors, or walls).
- If a tree has fallen and pulled the power line down from the house connection to the pole. Once the tree is removed, the power can be restored. **Make sure the power is off.**

NOTE: If plasma testers are available assessors should test any downed electrical lines.

- Blocked driveway
- Elderly personnel that need assistance.

- Persons with special needs. (Diabetes, oxygen, disability, etc.).
- Trees blocking the road or on a well house.
- Emergency operations personnel (police, fire, rescue, etc.).

Priority 2

- Trees in yard that hit an outbuilding, barn or storage building.
- Smaller trees on house/building (no holes in roof).
- Large trees in yard; these jobs need expertise to cut trees up correctly.

Priority 3

- Small trees in yard that did not hit anything and are not blocking anything.
- Jobs that require people with minimal chainsaw experience.
- Small limbs and brush removal required.

AIDES FOR ASSESSORS

Assessors should make a travel kit that contains some basic tools that are needed regardless of what types of jobs they will be assessing. The kit should contain the following:

GPS/charger	Camera	Forms	Cell phone/charger	Bibles
Vehicle signs	Flash light	Tape measure	Stapler	Tracts
Tarps	Hardhats	Safety glasses	Multicolored highlighters	Laptop w/internet access if available
Plasma current tester	Assessors daily report forms	Door hang tags	Clip Board	Pens/pencils
Notebook for log/notes	Permanent markers	Tape		

NOTE: Prior to leaving to report to your command center, access the internet and search for the area where you will be going. If there is a local area map, that indicates local roads and highways, print the map and make several copies and bring it with you.

When you reach your command center, you need to obtain and have access to:

- Copy machine
- Local maps
- Printer
- Detailed local emergency maps and locations information
- Cell phone numbers for command center

- Cell phone numbers of white cap/blue caps and chaplains, (update daily).
- Business cards/phone numbers of local pastors.
- Business band radios, if available
- Location of feeding unit/Red Cross/ FEMA or other facilities that might have supplies, i.e. tarps, water, clothing, food.

COMMAND CENTER PREPARTION WORK FOR ASSESSORS

Information required to have in preparation for assessors:

- Get official DR# for response.
- Maps of the area, one map for each assessor team and an area map on the wall to indicate where they are to work and for them to mark the coverage that they made at the end of each day.
- Local/state request forms, if applicable. Make double sided copies, with the request form on one side and the assessment form on the other.
- Locations of feeding units/Red Cross/FEMA and sites where tarps, water, clothing, and food can be obtained.
- Obtain information from the local Disaster Planning Organization about their 911 maps and population data.
- Names and contact information for local churches and pastors. If possible, contact the pastors and have them supply someone to ride with the assessors as they are in their area. Also have them survey their congregations for needs.
- Establish a work order system to track request.
- Set up a phone bank to receive calls about assessment needs, train personnel that will be answering the phone about what information is required on the form.
- Set up and man a check in desk to receive walk in work orders and for phone in personnel to come and approve their phone in orders.
- Grid off maps and number the grids so other teams do not go over the same area twice, put grid number on work order
- Group work orders in grids and log information.
- Assign assessors to grids.

WORK PROCESS FOR ASSESSORS

- 1. Report to the command center, White cap when arriving at the site.
- 2. Login on the daily report form with the information requested, i.e. name, home, cell phone #.
- 3. Obtain local report forms, if required, or make sure that you can use the forms that you brought with you.
- 4. Identify location of copy machine, printer, computer, or other hardware that may be needed.

- 5. Obtain maps and other information from the area.
- 6. Get directions from the command center about area of damage and where you need to go for assessment coverage, grid assignment
- 7. When you arrive at the assessment site:
 - a. Contact the occupant of the residence, even if the request has already been signed, you should get permission to access their property if they are at home.
 - If the occupant is not at home and you do not have permission to access the property, leave a door hang tag with the command center phone number, assessor name and date.
 - b. Inform the occupant of what you are planning to do, ask them if it is permissible to take pictures.
 - c. Talk to the occupant about their needs, LISTEN to what they want to tell you. Sometimes this is the most important part of the visit.
 - d. Leave the occupant with a bible, tract, local church information, and the address/phone number of the command center.
 - e. Complete the "Release" form and the "Assessment" form. Put an identifying number on the form that coincides with the pictures that are taken.
 - Note on the work description form if there are any special equipment needed, i.e. crane, manlift, etc.
 - Document the coordinates if the area is rural.
 - f. If there is a need for a chaplain, mark the form and contact the command center as soon as possible.
- 8. Where applicable, make a decision how much area needs to be cleared or cleaned and note it on the form. **Go over your results with the property owner**.
- 9. If you are unable to get the "Release" form completed and approved, fill in the section on the daily report form and leave a door hanger if no one is home or the command center info if someone is home.
- 10. At the end of the day, group your completed forms by area and give them to the White cap.
- 11. Mark the areas that you covered on the "General" map.
- 12. Be available to answer any questions that might arise about the forms, discuss any unusual circumstances with the Blue cap
- 13. Print pictures and attach to work orders.
- 14. Get new assignments each morning at control center.
- 15. Carry tarps and bottled water to handout if needed.

GENERAL INFORMATION FOR COMPLETING RELEASE FORMS

(Go over with personnel in command center that will be filling out the forms)

- Make sure the Southern Baptist Disasters Relief Property Owners Request for Volunteer Assistance Form has been completed and signed by the property owner. Remember, we can't send out a crew to do the work if the release form has not been signed.
- When filling the form out:
 - o Make sure to get a street or highway directions and coordinates if there is not street address.
 - o Write legibly
 - o Get a subdivision name along with the street address
- Get as much information on the proper form as possible.
- Make copies of the reports.
- Number the reports and log in the data for tracking at control center.
- Dogs need to be relocated or restrained before the crew goes to the site.

Southern Baptist Disaster Relief Job Number: ______ Property Owner Request for Volunteer Assistance

Property Owner's Nam	ne:	Date:	
City:	State:	Zip Code: _	
Home Phone:	Cell Phone:	Work Phone:	
Where do you attend ch	hurch?	May we take pictur	res? Yes No.
Are there dogs present	? Yes No, Are they contained	Yes No. (No work will be de	one with loose dogs)
Can work be done if ov	wner not present: Yes No (Never do a mud out job if the ow	vner is not present).
Special circumstances			
Chaplain or local churc	ch follow-up needed: YES	NO	
Bible left with occupan	at? YES NO		
Description of job			
RELEASE (Must be s	igned before work begins)		
I,	hereb	y release from liability and	agree to hold harmless
written or oral, for any Southern Baptist Disa limited financial and a Additionally, I further	cur to a volunteer. I further unwork performed on my proper aster relief teams are a volunt material resources, and make understand that THIS IS NOT BE ABLE TO HE	ty by said volunteers. I un teer organization that has es no guarantee that said s A CONTRACT TO PRO	derstand that the limited volunteers, service will be provided
Property Owners Signa	iture	Date:	, 20
	AT THEY ARE RESPONSIB NOT DESTROYED.		E REMOVED FROM
Unit Assigned		Date:	
Work Completed	Work Incomplete (la	ist remaining items on back	:)
Unit Director or Blue C	Cap signature:		
Time spent to complete	e job:hrsmin.		
Volunteer's signature:	(Use back of form if necessary)	

Flood / Mud out Assessment

Resident's Name:		
Type of structure: Frame Home: Mo	Assessor:	
Building Size: Width Length Stories		Phone: Date:
Basement: Yes No		Location:
Standing Water: Basement (depth) (Crawl Space (dep	
Water depth at highest from floor: Living S	pace	
Basement		
Basement		
Finished: Yes No	Floor covering	
Number of Rooms	Mold Visible: Yes	_ No
Seepage Present: Yes No	Type of Wall	
Mud/Silt/Debris Depth		
Main Level		
Number of Rooms:	Mold Visible: Yes	_ No
Floor covering	Mud/Silt/Debris Depth	1
Type of Wall		
Work Needed Dewatering Appliance Removal Wall covering removal 12" above flood line Remove debris Remove belongings NOTIFY OWNER THAT THEY ARE RITEMS THAT ARE TO BE KEPT AFTE	ESPONSIBLE FOR A	
Can debris be stacked at curb? Yes No	0	
Dumpster required? Yes No		
If dumpster is required, the homeowner is re	esponsible to contract fo	or the dumpster.
Degree of Damage		
Destroyed Major Minor _	Affected	
IS TOXIC WASTE PRESENT? YES	NO SOURCE IF KN	OWN:

Mud and Land Slide Assessment

Resident's Name:		
Equipment Needed Bobcat with bucket and grabber Trailer to haul bobcat Dump truck(s) Plastic sheeting Sandbags and sand Blockade material Straw rolls	Assessor: Phone: Date: Location:	
Assessments		
Type of building: Home Mobile Home Outbuilding		
Type of foundation: Slab Stem Wall Basement		
Type of construction: Wood frame Brick other		
Siding: Wood Metal Stucco, brick, or rock		
Right of way to property: Uphill Downhill Level		
Distance of building to right of way:		
Driveway: Paved Uphill Steep Downhill Steep		
Distance for dumping mud: On property off property	_	
Property owner's written permission _YES NO_ State or county permission	_YES NO	
Hillside mud slides or earth slides:		
Need professional help Can do cannot do		
Temporary stability of the slide:		
Can do cannot do requires plastic sheeting to cov	er slide area	
Requires sandbagging requires straw rolls to divert water flow		
Needs blockade at lower end of slide Needs to be reseeded to stabilize	ze	
Comments or suggestions:		

Fire Cleanup Assessment

Resident's Name:	
Equipment Needed	sessor:
Bobcat with bucket and grabber Da Trailer to haul equipment Loc Flatbed to haul equipment Excavator Heavy duty chains	te: cation:
Assessments	
Type of building: Home Mobile Home Outbuilding	
Type of foundation: Slab Stem Wall Basement	
Type of construction: Wood frame Brick other	
Siding: Wood Metal Stucco, brick, or rock	
Right of way to property: Uphill Downhill Level	
Distance of building to right of way:	
Driveway: Paved Uphill Steep Downhill Steep	
Burned tree and brush removal	
Trees 10 in Trees 20 in. or greater Logs can be used for blockade material to stabilize side of hill Trees can be cut up into: Firewood size Lumber logging size Chipped Brush can be: Cut six inches above ground level Leave root system in	
Wood chips Blown 1½ inches over ground for ground cover Blown into pile for future use as mulch Haul off to dump	
Comments or suggestions:	

Chainsaw – Wind Storm – Roof Assessment

				Assessor:
Describe electrical hazards:				Phone:
Tree(s) on house/roof with hole((s)			Date:
Tree(s) on house/roof with no ho	oles.			Location:
Tree(s) blocking entrance to hou	ise or driveway.			
Tree(s) down preventing reestab	lishment of power to he	ome.		
Tree(s) and limbs down near hor	use preventing necessar	ry repairs.		
Tree(s) and limbs down that do	not affect access or pov	ver to home.		
We <u>cannot</u> lift trees off structure	e, but can help to cover	and prevent further	r damage.	
Type of roof: Shingle Roll roof	ing Metal Tile			
Is any decking missing? Yes No	Amount of plywo	od needed		
Are trusses damaged: Yes No	can we repair withou	ıt requiring enginee	ring? Yes No _	
Percentage of shingles missing9	% Tabs missing			
Whole shingles missing decking	visible			
Materials needed				
Tarp(s) needed on roof? Yes No	How many?	Approximate	e size	
Furring strip bundles	Metal Flashing	rolls	Rubber Flashi	ng
Shingle bundles	Tarp rolls	_		
2x4 lengths	2x6 lengths			
30 lb felt rolls	Roll roofing ro	olls		
Roofing cement tubes				
Comments				
Work needed				
Number of trees needed to be cut:	Approximate size	of trees: under 6" -	. 12" - 18" - 24" -	32" - Larger
Limbs only Yes No		or week, wheel o	10 2	oz zarger
Good access to tree(s) for cutting?	Yes No			
Good access for removal? Yes1				
Good access to street for debris remo				
Limited access to street for debris re				
Enough space on road for debris? Y				
Distance from trees/debris to street				
Saw sizeP		Push pole		
Special requirements: Tree Climbers				ner
- •				
Crew size				

Damage Assessment – Frame Home

Resident's Name:			
System Damage (indic	cate percent)		Assessor:
•	Interior Walls		Phone:
Floor/Frame	Plumbing		Date:
Exterior walls	HVAC		Location:
Roof	Electrical		
Observable Damage D	Defined		
or shifted, it is damaged	ndation is undermined, partly d. If these conditions are preserved, and wall systems.		chance of damage to the floor,
	agging, or been submerged in of damage to the electrical, HV		I. If these conditions are present, ll systems.
	are missing, shifted, sagging, ere's a good chance of damage		ed, they are damaged. If these cal, plumbing and HVAC
		_	If these conditions are present, of is flood damaged, all systems
Non – Observable Dar	mage Defined		
Electrical: If submerged, HVAC: If submerged,	oply or waste water items are led, interior distribution system fuel source missing, or disconnish: If missing, sagging, collaborations	missing, or disconnected, it is damage	nected, it is damaged.
Damage Categories D	efined		
Major: Four or more sy Minor: One of three sy	s damaged or destroyed habita ystems are damaged or destroy ystems are damaged or destroy ge to structure; habitation is po	yed. Damage exceeded.	
Comments or suggestion	ons:		

Damage Assessment – Mobile Home

O		
Resident's Name:		
System Damage (indifferent Foundation Floor/Frame Exterior walls	Interior Walls Plumbing HVAC	Assessor: Phone: Date: Location:
Roof Observable Damage	Electrical Defined	
conditions are present	•	d. If these l and roof systems. If it has moved off the mechanical systems are disrupted and there is a
-		storted, or cracked, they are damaged. If these of the roof and interior wall systems.
Roof: If it is missing, good chance of damag		amaged. If these conditions are present, there's
	sing, sagging, collapsed, or submoge to the other three systems.	erged (fully or partially), they are damaged. Th
Damage Categories I	Defined	
Major: Four or more s Minor: One of three s	ns damaged or destroyed habitation systems are damaged or destroyed ystems are damaged or destroyed ge to structure; habitation is possi	d. Damage exceeds 45% total damage.
Comments or suggesti	ons:	

Temporary Roof Repair Form

Resident's Name:		
Are there any electrical or other hazards	? Yes No	Assessor:
If yes, describe:		Phone:
Trees on house		Date:
Trees and limbs are near home, pre-	eventing necessary repairs.	
Trees can be removed by team		
We cannot lift trees off the structure	re, but we can help to cover and	prevent further damage.
Roof		
Type of roof: Shingle Roll roofing	g Metal Tile	
Is any decking missing? Yes No _	Amount of plywood needed	
Are trusses damaged? Yes No	_	
Can trusses be repaired without requiring	g engineering? Yes No	_
Percentage of shingles missing Per	centage of tabs missing	
Whole shingles missing Decking v	isible	
Materials needed		
Shingle bundles Tai	rp rolls	
2 x 4 lengths Fun	rring strip bundles	
2 x 6 lengths Ro	ofing cement tubes	
30 lb. felt rolls flas	shing rolls	
Roll roofing rolls		
Size of crew needed for the job:		
Will owner be present? Yes No		
If owner will not be present, should work	k be done? Yes No	
If not recommended, why?		
Comments or suggestions:		

HOUSE LOCATED ON LOT

Resident's Name:

PL		
	HOUSE/BUILDING	
		L
2. Septic tank and drain lines	ST	
3. Well and water lines	Well	
4. Gas tank and lines	Gas	
5. Location of brush, debris	S BD S	
Street/driveway	=========	

SOUTHERN BAPTIST DISASTER RELIEF ASSESSORS TEAM DAILY REPORTING FORM

Day #	DR #	
Date	Time	
Name of Unit	Unit #	<u> </u>
Type of Unit	Location	
Assessors Names/Phone #s	,	
ASSESSORS DAILY STATS		
A. Number of sites looked at to	oday	(A)
B. Number of sites written up to	today.	(B)
	were looked at but not written up ive reason, i.e. waiting on insurance on this form.)	
NAME	ADDRESS	COORDINATES
Why job not written:		
NAME	ADDRESS	COORDINATES
Why job not written:		
NAME	ADDRESS	COORDINATES
Why job not written:		

NAME	ADDRESS	COORDINATES
Why job not written:		
NI A NATE	ADDDECC	COORDINATES
NAME	ADDRESS	COORDINATES
Why job not written:		
NAME	ADDDEGG	COORDINATED
NAME	ADDRESS	COORDINATES
Why job not written:		
NAME	ADDRESS	COORDINATES
NAME	ADDRESS	COORDINATES
Why job not written:		
NI A NATO	ADDDEGG	COOPPINATEG
NAME	ADDRESS	COORDINATES
Why job not written:		

SORRY WE MISSED YOU

WE CAME BY TO HELP. PLEASE CONTACT US AT THE PHONE NUMBER OR LOCATION LISTED BELOW

COMMAND CENTED DH #

COMN	MAND CENTER LOCATION:		
Date: _			
Time:			
	Chief/Assessor		

SORRY WE MISSED YOU

WE CAME BY TO HELP. PLEASE CONTACT US AT THE PHONE NUMBER OR LOCATION LISTED BELOW.

COMMAND CENTER PH. #

COMMAND CENTER LOCATION:
Date:
Time:
Crew Chief/Assessor

SORRY WE MISSED YOU

WE CAME BY TO HELP. PLEASE CONTACT US AT THE PHONE NUMBER OR LOCATION LISTED BELOW

COMMAND CENTER PH. #	
COMMAND CENTER LOCATION:	
Date:	
Time:	
Crew Chief/Assessor	





